



Net Sciences (Techniq) Server Warranty

Techniq servers are covered by a three-year parts and labor, on-site warranty.

This coverage applies to hardware failures only and does not cover problems with the operating system or installed applications, unless they are found to be caused by a hardware failure. There will be no charge for any parts replaced or the labor to replace them under warranty during the duration of that coverage,

if done in our shop. This warranty covers only labor required to return the system to its “as purchased” state (reinstallation of Windows and other software on the original invoice), but not the cost of reconnecting the system on-site to a network or to other peripheral devices. ***This warranty is void in the absence of proper physical handling and power protection in the form of a properly connected UPS and power software.***

This warranty expressly excludes any damage incurred as a result of abuse, mishandling, electrical surge or power loss, extreme heat or cold, water, impact, misfortunes of weather or other acts of God. ***In no event will NSI be responsible for direct or indirect loss of income and/or revenue which may result from hardware failure and/or subsequent loss of data.***

This warranty does not relieve the user of the responsibility to take reasonable care of their **Techniq** equipment. This includes the provision of a clean, safe and well-ventilated location for its use and the provision of power protection by means of an uninterruptible power supply (UPS). *It is further solely the purchaser’s responsibility to safeguard data by means of regular, tested and verified backups.* Purchasers of **Techniq** systems are not restricted in any way regarding the performance of routine maintenance, component replacement or upgrades. However, NSI reserves the right to void coverage for any components or systems damaged as a result of such work on the part of the purchaser.

All warranty service will be executed by means of repair or replacement solely at the discretion of NSI. In the event of any other failure outside the scope of this warranty, NSI will not be held liable. ***This warranty is valid throughout the United States and is expressly transferable to new owners with the original purchase receipt.***

Technical support is available at (505) 266-7887 Monday through Friday, excluding holidays, from 8 a.m. to 5 p.m. Please don’t hesitate to call with any computing questions. NSI is your small business network expert.